

# QUALITY OF MARKETING EDUCATION AND THE

# PERFORMANCE OF MARKETING GRADUATES IN NIGERIA:

# NEED FOR THEORY-PRACTICE SYNERGY

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## **Abstract**

This study surveyed the views of marketing educators, practitioners and graduating students over the increasing gap between marketing theory and practice in Nigeria which has led to the displacement of marketing graduates from marketing positions in many companies across various industries. The survey research design was adopted while a convenience sample size of 180 respondents was used. The respondents were drawn from Marketing lecturers and students in tertiary institutions offering Marketing in the South-east and South-south, as well as industry managers. The study revealed that the level of synergy between marketing theory and practice in Nigeria was poor which results in poor performance of marketing graduates and that the quality of marketing education and methods adopted in teaching the subject matter have high impact on graduates' performance. It was recommended among others that tertiary institutions offering marketing should seek strong linkage, relationship and knowledge coalition with industry players and employers of labour and that NUC, NIMN and institutional authorities should put an eagle eye on the quality of lecturers, materials and learning environment in order to boost the quality and relevance of marketing education.

**Key Words:** Marketing Education, Theory, Practice, Synergy.

#### Introduction

Marketing in Nigeria is growing in principle (theory), practice and professionalism. In principle, an increasing number of tertiary institutions (federal, state and private universities and polytechnics) offer marketing as a full-fledged discipline. This is against the sole offer by University of Nigeria, Enugu Campus in 1972 (Okpara, 2012). In practice, the intensity of competition in virtually all sectors of the economy has positioned marketing as an inevitable functional unit in profit-oriented and non





profit-oriented organizations. The horn of marketing has been raised high in the activities of such professional bodies such as National Institute of Marketing of Nigeria, Advertising Practitioners Council of Nigeria, Chartered Institute of Purchasing and Supply, Nigerian Institute of Public Relations, etc. This accounts for the increasing number of marketing graduates and professionals certificated annually. Marketing according to Pride and Ferrel (1985) consists of individual and organizational activities aimed at facilitating and expediting exchanges within a set of dynamic environmental factors. Marketing functions can be performed at the micro and macro levels. The micro functions which are performed within the organizational setting include the following: marketing research, product planning and management, price management, distribution management, sales forecasting, training of sales personnel, market planning, after sales services etc, Anyanwu, (2000). Also, Agbonifoh, Ogwo, Nnolim and Nkamnebe (2007) recognized three sub-sections of the macro functions of marketing as merchandising (buying, selling, standardization, grading), physical distribution 'transportation, storage) and auxiliary functions (market information, risk bearing and financing).

In view of these functions, and the science/art debate about marketing, Anyanwu (2000) suggests that marketing should better be seen as a practice and its qualified members regarded as **marketing practitioners.** To achieve this, the call for theory-practice synergy is therefore imperative. Marketing theory emphasis the knowing and the academic side while marketing practice or art emphasizes the doing rather than the knowing. In Nigeria today, Marketing is offered in many tertiary institutions (Universities; private, federal and state, polytechnics of all kinds, colleges of education, etc.). Graduates of marketing come in different categories in Nigeria depending on the certificate obtained. There are National Diploma (ND), Higher National Diploma (HND), Bachelor of Science (B.Sc.), Post Graduate Diploma (PGD), Master of Business Administration in Marketing (MBA), Master of Science in Marketing (M.Sc.) and Doctoral Degrees (Ph.D.).

#### **Statement of the Problem**

There is a mismatch in the number of marketing graduates produced and the number of marketing jobs secured by marketing graduates in Nigeria. From the etymological meaning of the subject matter, marketing is more of a practice (art) than theory (Anyanwu, 2003; Okpara, 2012; Pearce & Bonner, 2007). Kotler and Keller (2007) also assert that there has been a constant tension between the formulation side of marketing and the creative side. Marketing educators place too much emphasis on purely academic and theorizing issues, yet our discipline is fundamentally applied. This lopsided and imbalanced training to marketing graduates has led to the performance of marketing functions by non-marketing graduates in leading organizations in Nigeria. This is simply because most marketing graduates are academically sound, but worth very little in practical relevance which is the basic skill employers look out for. Observations show that over 65% of marketing managers in banking, transportation, telecommunication, manufacturing, insurance, pharmaceutical and hotel services are non-marketing graduates. It is embarrassing to note that it has become a culture in most organizations to leave marketing vacancies open for graduates in all disciplines. To worsen it, most graduates, in many instances can hardly justify their certificates in practice when employed. In many tertiary institutions, little or no attention is paid to the



practical aspect. In today's globally competitive knowledge economy, organizations favour graduates that can produce results in the market place. Hence, there is the need to update marketing curricula to capture the existing practical gap. Clark (2001) suggested that university departments will need to change their curricula every two or three years in order to ensure that the content of their teaching reflects the rapid advancing frontiers of scientific knowledge. It is therefore worrisome to note that marketing education has been rated far below expectations in Nigeria when evaluated in terms of labour market absorption and employers assessment of graduates' performance vis-a-vis other graduates. More, reviewed literature shows an obvious lack of recent empirical studies on the link between marketing theory and practice in Nigeria. This study was therefore conducted to find out reasons accounting for the widening gap between marketing theory and marketing practice represented by the teaming number of marketing graduates and the very little number of these graduates securing and occupying sensitive marketing positions in leading industries. To achieve this, the following research questions were raised:

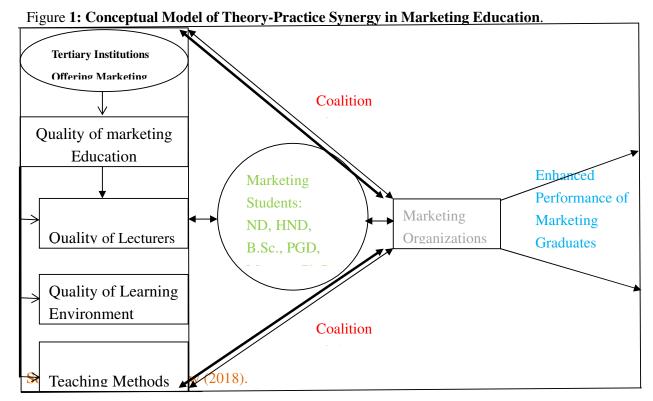
- (1) Does the quality of marketing education influence the performance of marketing graduates in organizations?
- (2) To what extent do the teaching methods adopted by tertiary institutions in teaching marketing influence the performance of marketing graduates in organizations?
- (3) To what extent does the quality of lecturers influence the performance of marketing graduates in organizations?
- (4) To what extent does the quality of learning environment influence the performance of marketing graduates in organizations?

# **Conceptual Framework**

. The figure below shows a conceptual model of synergy between marketing theory and marketing practice:







#### **Review of Related Literature**

Studies have been carried out on the relationship between the quality of education (quality of teachers, quality of learning environment, and method of teaching) and the performance of students. Few researchers have also considered the effect of education quality on the employability of graduates of the system. As observed by Tebabal and Kahssay (2011), the primary purpose of teaching at any level of education is to bring a fundamental change in the learner. To facilitate practice of knowledge transmission, teachers are expected to apply appropriate teaching methods that best suit specific objectives and level exit outcomes (Gayanpfu, 2013). Again, Adunola (2011) maintains that teachers need to be conversant with the numerous teaching strategies that take recognition of the complexity of the concepts to be covered. To prepare students of marketing to be employable in the information technology oriented and highly competitive sectors of the global economy, there is the need to align the teaching methods, the teaching environment and the quality of lecturers with global best practices.

# **Empirical Review**

In a study involving 109 students, Gayanpfu (2013) observed that there is a significant relationship between teaching methods and students academic performance. This is also supported by the empirical studies of Adunola (2011), Tebabal and Kahssey (2011), Luntanya (2014) and Harvey (2005). Above all, Trant (2012) in his study that involved Vietnamese higher students found that a positive relationship exists between teaching systems and the issue of graduate employability. However, Nazi and Can (2010)





discovered in a study involving two groups of accounting students that there was no significant difference in the performance of students who were taught the subject matter using different approaches.

The quality of teachers (lecturers) has been found to have significant effect on the performance of students and their career prospects. Harvey (2005) noted that the nature of teaching and learning practices should aim at developing students to be effective workers. Trant (2012) observed that the main driver of the variation in students learning at school is the quality of the lecturer. Luntanya (2014) asserts that the quality of an education cannot exceed the quality of its teachers. Higgin (2015) observed that students placed with high-performing teachers will progress three times as fast as those placed with low-performing teachers. Finally, a number of scholars have found strong relationship between learning environment and quality of graduates produced. The studies of Higgin (2015) Kamaraddin and Kamarazaman (2001) confirm this. However, Lawrence (2012) found no relationship between the two in his study. From these reviewed literatures, the following research hypotheses were derived:

 $\mathbf{H}_{01}$ : The quality of marketing education does not influence the performance of marketing graduates in organizations.

 $H_{02}$ : The teaching methods adopted by tertiary institutions in teaching marketing do not influence the performance of marketing graduates in organizations.

 $\mathbf{H}_{03}$ : The quality of lecturers does influence the performance of marketing graduates in organizations.

**H**<sub>04</sub>: The quality of learning environment does influence the performance of marketing graduates in organizations.

#### **Research Methodology**

The survey research design was adopted in this study with the questionnaire, oral interview and observation used in eliciting needed data. Copies of the questionnaire were distributed to a randomly selected sample size of 180 respondents conveniently determined for the study. This number was made up of marketing educators, marketing final year students drawn from ten tertiary institutions offering marketing as well as industrial managers from banking, hospitality, transport, insurance, pharmaceutical and telecommunication organizations within the South-East and South-South states. The hypotheses stated in this study were tested using One Sample t-test in the SPSS version 21. T-test is based on t-distribution and is considered an appropriate tool for finding the significance of a sample mean in case of small sample when population variance is unknown (Kothari, 2012). The reliability of the instrument was determined using the Cronbatch Alpha test which showed a correlation value of 0.72, 0.79, 0.81 and 0.76 respectively for the four variables; quality of marketing education, teaching method, quality of lecturers and quality of learning environment. The content and face validity of the instrument were determined by expert opinion.







All the collected data were analyzed using simple percentages and tables.

**Table 1: Administration and Retrieval of Questionnaire** 

Group	No. Issued	No. Retrieved/ Used	Percentage Retrieved
Educators	60	52	87%
Students (final year)	60	56	93%
<b>Industry Managers</b>	60	43	72%
Total	180	151	84%

Table one above shows that 60 copies of the questionnaire were administered on each of the three groups, 52 (87%), 56(93%) and 43(72%) were retrieved from marketing educators, marketing final year students and industrial managers respectively. In all, a total of 151 representing (84%) of the 180 copies distributed were retrieved.

Table 2: Analysis of Demographic Variables

To be analyzed here are the age; sex, marital status and educational background of respondents.

Options	Frequency	Percentage
Sex:		
Male	83	54.97
Female	68	45.03
Marital Status:		
Married	71	47,02
Single	80	52.98
Educational Background:		
Olevel (final years)	60	37,09
ND	15	10.00
HND	20	13.00
B.Sc	12	8.00
Masters and above	48	31.79
Age Bracket:		
18-30	62	41.06
31-40	32	21.19
41-50	35	23.18
51 and above	22	14.57

The table above shows that 83 (55%) and 68 (45%) were males and females respectively. 71(47%) and 80(53%) were married and single respectively. Also, 56(37%), 15(10%), 20(13%), 12(8%) and 48(32%)





had Olevel, ND, HND, B.Sc and Masters above respectively. Again, 62(41%), 32(21%), 35(23%) and 22(15%) were in the age brackets of 18-30, 31-40, 41-50 and 57 and above respectively.

Table 3: Rating of the Extent of Synergy between Marketing Theory and Practice in Nigerian Tertiary Institutions

Option	Frequency	Percentage	Mean score
Excellent	0	0	0.00
Very good	8	5.30	0.26
Good	26	17.22	0.69
Fair	34	22.52	0.68
Poor	43	28.48	0.57
Very poor	40	26,49	0.26
Total	157	100.00	2.46= <b>POOR</b>

Table 3 analyzed respondents rating of the current synergy between theory and practice in marketing education, none rated it excellent. 8(5%), 26(17%) 34(23%), 43(28%) and 40(26%) rated it very good, good, fair, poor and very poor respectively. The mean value analysis gave a grand total of 2.46 on a six scale option. This means that the synergy between marketing theory and marketing practice is poor.

Table 4: Rating of the Effect of Quality of Marketing Education on the Performance of Marketing Graduates in the Field

Criteria	VH	Н	L	VL	Mean score	Result
Quality of educators	83	57	9	2	3.46	High
Quality of teaching						
Materials	48	79	16	8	3.10	High
Quality of learning environment	93	44	11	3	3.50	Very High
Total	224	180	36	13	3.36	High
	49%	40	8%	3%		

Table 4 shows respondents' rating of the effect of quality of marketing education on the performance of marketing graduates in the industry. The three criteria assessed were the quality of educators with a mean score of 3.46 (High), the quality of teaching materials with a mean score of 3.10 (High) and the quality of learning environment with a mean score of 3.50 (Very High). In all, a total of 224 votes (49%), 180 (40%), 36 (8%) and 13 (3%) were recorded for very high, high, low and very low respectively. The cumulative mean score was 3.36 which means that the quality of marketing education has **High effect** on graduates performance in the field.

**Table 5:** Rating of the Impact of Teaching Method Adopted on the Performance of



# Marketing Graduates.

Options	Very high	High	Low	VL	Mean score	Result
Class room lectures	46	40	48	17	2.76	High
Case Analysis	74	72	5	-	3.46	High
Discussion method	52	56	21	22	2.92	High
Group work	63	48	31	9	3.09	High
Seminars/workshops excursions/	88	52	11	-	3.51	Very High
Participation	90	61	-	-	3.59	Very
High Industrial Training	56	64	20	11	3.08	High
Total	469	393	136	59	3.21	High
	44%	37	13%	6%		

The above table shows respondents' rating of the effect of teaching methods on the performance of marketing graduates. Seven methods of teaching marketing as suggested by Kalu, Agu, and Amaechi (2012) were used. The class room lecture method was rated high with a mean score of (2.76%). Case method, discussion method, group work method, and industrial training method were also rated high with mean score average of 3.46, 2.92, 3.09 and 3.08 respectively. Seminar/workshop methods and excursion/participation methods were rated very high with mean score averages of 3.57 and 3.59 respectively. In all, 469 (44%), 393 (37%), 136 (13%), and 59 (6%) rated the impact of teaching method on the performance of marketing graduates very high, high, low and very low respectively. The cumulative mean score average of 3.21 shows that the teaching method has **High** impact on graduates' performance.

Table 6: Graduates' Performance When Theory-Practice Synergy is neglected

Option	Frequency	Percentage
Very High	7	4.64
High	18	11.92
Low	53	35.10
Very Low	73	48.34
Total	157	100.00

The table above shows that 7 (5%), 18 (12%), 53 (35%) and 73 (48%), rated performance of students when theory-practice synergy is neglected very high, high, low and very low respectively. When a mean score of 1.72, the result shows that graduate's performance will be low when theory-practice



synergy is neglected in the teaching of marketing.

# **Test of Hypotheses**

All the stated hypotheses were tested using the student t-test as disclosed.

**Rule:** At 0.05 level of significance and an appropriate degree of freedom, if the critical value of t is less than the calculated value of t and the Alpha (0.05) is greater than the p-value, **reject H<sub>0</sub>** and **accept H<sub>I</sub>**. The table below shows the results of the four tested hypotheses:

Table 7. Results of Tested Trypotheses						
Hypothesis	Source of	T-Cal	P-Values	DF	T-Critical	Decision
	Date					
One	Table 4	3.593	0.004	11	2.201	Reject Null
Two	Table 4	3.222	0.015	7	2.365	Reject Null
Three	Table 4	3.124	0.017	7	2.365	Reject Null
Four	Table 5	6,639	0.000	27	2.012	Reject Null

**Table 7: Results of Tested Hypotheses** 

The test was calculated at an alpha level of 0.05 which was compared with the p-value (sig. 2 tailed).

# **Summary of Findings**

The following key findings were made in the course of this study:

- (1) The study discovered that the level of synergy between marketing theory and practice in Nigerian tertiary institutions was rated poor. The theory-practice gap leads to very poor performance of marketing graduates in the marketplace.
- (2) The study also revealed, from the tested hypotheses, that the quality of marketing education represented by the quality of educators (lecturers), quality of teaching materials (textbooks, teaching aids such as technological facilities etc) and quality of learning environment have high impact on the performance of marketing graduates. In contrast, most of the institutions have very poor learning environment. This is in line with the findings of Gayanpfu (2013), Adunola (2011), Tebabal and Kahssay (2011), Luntanya (2014), Harvey (2005) and Trant (2012), while it contradicts Nazi and Can (2010) findings.
- (3)It was also revealed, from the fourth hypothesis tested, that the teaching method adopted in the The teaching teaching of marketing affects performance of marketing graduates to a high extent. dimensions examined were classroom lecture method, case method, decision method, group work method, seminar/workshop, excursion/participation as well as industrial training methods. However. the impact of seminar/workshop and excursion methods was rated very high on graduates' performance. Nevertheless, classroom lecture accounts for over 80% of the teaching methods presently adopted in tertiary institutions. Most of the institutions have scrapped the industrial training programme while excursions were never in the curricular of most marketing departments. Higgin (2015) and Kamaraddin and Kamarazama (2001) assertions are in line with these findings while the assertion of Lawrence (2012) negates it.

#### Conclusion

There is an urgent need to rethink, redirect and reposition the quality of marketing education in Nigeria





by ensuring that the gap existing between theory and practice is bridged. When this is achieved, marketing graduates will be sought-after products in the labour market in view of the important position marketing occupies as a functional unit in an organization.

#### Recommendations

Based on the findings of the study, we recommend as follows:

- (1) That tertiary institutions offering marketing should seek strong linkage, relationship and knowledge coalition with industry players and employers of labour. This will help to identify the modern complementary skills which marketing graduates are expected to possess. Efforts should be made to update the syllabus to include such practical aspects of marketing that will help to build the creative, communication, organizational, interpersonal and reflective skills of the graduates. Our new model can serve as a guide.
- (2)To boost the quality and relevance of marketing education in Nigeria, NUC, NIMN and institutional authorities should put an eagle eye on the quality of lecturers, materials and learning environment in our tertiary institutions. This view is in line with the assertions of Hunt (1994), Dimas et al (2011), Harvey et al (1993), Layland (2012) and Williams et al (2003), that there is the need to assess, evaluate, implement, adapt and assimilate teaching methods, learning institutional activities, materials, resources and technologies strengthen the effectiveness and quality of education to match institutional studies with the problems of the labour market.
- (3) Efforts should be made to allocate reasonable credit load and pay serious attention to such practical methods of marketing education as case analysis, seminars, workshop, industrial training, project research, group work, discussions etc. This will help in monitoring students' progress and performance with a view to proffering timely corrective measures before graduation.
- (4) Also, employers of labour should provide receptive and friendly atmosphere to students who wish to update their knowledge in the industry through researches, industrial training etc. This will help to reduce the cost of retraining after employment.

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# INVESTIGATING THE ROLE OF TOURISM IN THE CONSERVATION AND SUSTAINABLE DEVELOPMENT OF THE ENVIRONMENT: A GEOGRAPHIC APPROACH

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Abstract: Tourism is always embracing economy, social and environmental impacts. For this reason, the policy of sustainable development of tourism is necessary. The general approach is that governments have paid attention to tourism ecologically in the long run. This is approved and financially self-sufficient, and from the perspective of social and moral for local communities is beneficial and promising. The aim of this study is to evaluate the effects of wetland ecosystem conservation and environmental sustainability of tourism in rural areas. The purpose of applied research and in terms of data collection is descriptive and analytical. The study population consists of 3 villages' khawmirabad rural district, Sarkol Zarivar which in the whole 93 villages of this area, a number of villages was selected. Sample households of the village and randomly classified and 12 villages were selected. Cochran formula used to determine the sample size and questionnaire to 330 randomly selected villages were selected among heads of households. The validity of the test Cronbach's alpha was 0.77 percent. For statistical analysis of data from one sample -t-test, chi-square test and ANOVA test in spss software is used. The results show that tourism in economic and socio-cultural aspects have a positive impact on the wetland ecosystem conservation and sustainable rural environment.

**Keywords:** environment, conservation, sustainable development, geographic approach, tourism

#### INTRODUCTION

In the present era of tourism, the tourism economy is becoming one of the fastest growth industries in the world, a tool for the creation of national income and one of the main pillars of the global economy; also, of concepts, forms of development considered<sup>1</sup>. Natural tourism activity is a complex with other sectors of society and the economy, having in common the effects and consequences of different which should be in the process of planning all its aspects considered the take up of negative factors and threat prevention and the effects of economic, social and environmental aspects related to the increase<sup>2</sup>. Tourism and environment are mutually dependent. Thus, development and management of tourism so that the environment is a key factor in achieving sustainable development is taken into account<sup>3</sup>. Tourists need to be part of the natural, cultural and human environment, to maintaining the balance between them<sup>4</sup>,

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<sup>&</sup>lt;sup>1</sup> N. Rattanasuwongchai (1998): Rural Tourism: The Impact on Rural Communities, 2. Thailand Food and Fertilizer Technology Center.

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because the vast majority of recreational activities directly depends on natural resources in the destination<sup>1</sup>; the negative environmental impact of tourism including air pollution, soil pollution, water pollution, traffic congestion problems, poured spraying waste, damage to historical buildings, destruction of natural herbs, destruction of wildlife, etc.<sup>2</sup>

Wetlands are beautiful sights. It is necessary the tourism industry to develop properly planned and managed, as a creator or drive the development process to achieve sustainable development in the local communities and aquatic ecosystems and wetlands.

Wetlands of inertia relative water have been developed among many ecosystems production in the world, comparable to rain forests and coral reefs, which include a variety of species of microorganisms, plants, insects, amphibians, reptiles, birds, fish and mammals<sup>3</sup>. The regeneration of these natural ecosystems engages the restoration of natural materials and rustic design of the most important research areas and many of the country's executive. The aim of this study is to evaluate the effects of wetland ecosystem conservation and environmental sustainability of tourism in rural areas surrounding the Zarivar, located in the city of Marivan.

#### THEORETICAL FRAMEWORK

Tourism, as an important form of human activities, has an important impact. The effects in the region of tourism destination interact with the local environment, economy, culture and society is evident. Also, a large part of the activities of tourism planning is done on the effects of tourism<sup>4</sup>. The effects of tourism development, the complex process of change and exchange between tourists and destination host settlements are included<sup>5</sup>.

The environmental dimension of tourism, one of the favorite areas of geographers, is the reason for the implication of geography with a robust approach in the field of human relations and the environment. The analysis of tourism on the environment and resources is an area in which natural and human geographers study problems related to tourism.

Lagoon refers to a place where water is the main factor for the environment, plants and animals, all areas, rivers, lakes, littoral, mangrove forest, hatcheries, channels, etc. where the maximum water depth of more than 3 meters during low tide are not applicable. The need for environmental protection and utilization of natural resources, including sustainable development is a necessity. Park managers, protected areas and wetlands face many decisions that need to be appropriately adopted. Cover and dynamic monitoring of land use and landscape in protected areas and wetlands need to understand how they effect on nature; the process of reconstruction and rehabilitation and that of protection on long term

of Contemporary Hospitality Management, Volume 17, Issue 3, p.274.

<sup>&</sup>lt;sup>1</sup> Sara Dolnicar, Friedrich Leisch (2008). "Selective Marketing for Environmentally Sustainable Tourism". *Tourism Management*, Volume 29, Issue 4, p.672.

<sup>&</sup>lt;sup>2</sup> M. Altinay, K. Hussain, op.cit., p.277.

<sup>&</sup>lt;sup>3</sup> Nejma Danielle Piagentini (2006). *The Science and Policy that Compels the Wetland Mitigation of Phosphate-Mined Lands*. Master of Science Thesis, University of South Florida, p.1.

<sup>&</sup>lt;sup>4</sup> Peter Mason (2003). Tourism Impacts, Planning and Management. Jordan Hill: Routledge, p.10.

<sup>&</sup>lt;sup>5</sup> Y. Yoon (2002). Development of a Structural Model for Tourism Destination Competitiveness from Stakeholders, Perspectives. PhD Thesis. Virgin Polytechnic Institute State University, p.14.

<sup>&</sup>lt;sup>6</sup> Lisle S. Mitchell, Peter E. Murphy (1991). "Geography and tourism". Annals of Tourism Research, Volume 18, Issue 1, p.57.



are very important.

Wetlands are some of the most important ecosystems on Earth. Safe areas for wildlife in these areas are, however, threatened. Wetlands through water are biologically the most diverse ecosystems of the Earth. They have spread across the world and play an important role in the water cycle, control the regional floods, prevent erosion, water treatment and recirculation of nutrients. They also are transitional zones between land and water environments and, as resources, they become attractive. Negative human activities greatly affect the wetland ecosystem<sup>1</sup>. Human impacts on wetlands can include physical changes, such as deposition and changes in water flow; also, general biological changes such as loss of biodiversity, the introduction of invasive species and changes in the structure of society<sup>2</sup>.

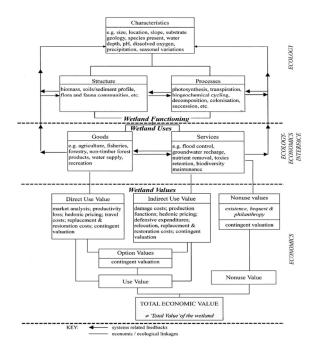


Fig. 1. Connections among wetland functions, uses and values. Source: K.T. Turner (2000)<sup>3</sup>

Table 1.a. National studies in the field of research

Writer(s	Subject	Results
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<sup>&</sup>lt;sup>3</sup> K.T. Turner, J. Bergh, T. Barendregt, J. Straaten and E. Maltby (2000). "Ecological-economic analysis of wetlands: scientific integration for management and policy". *Ecological Economics*, Volume 35, Issue



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Hassan Ismail-Z	Sustainable tourism in	Results show that a total of 33 variables
		measuring institutional economics, social,
adeh et	wetlands	cultural and ecological environmental
al.	ecosystem.	study sustainable tourism in wetland
(2015)	(Case study:	ecosystems, 3 variables from the
	lagoon city	perspective of the people and every 33
	cash)	variables, from the perspective of the
		authorities about have been confirmed.
		However, the analysis of two views
		converge (consistency) in the 3-variable
		divergence (anisotropy) has been
		observed in five variables.
Danehka	Designed to	According to the results of the
r et al	nature-	implementation of a hierarchical approach
(2012)	based	in prioritizing the main criteria tourism,
	tourism in	landscape criteria with the highest
	the wetland	weighting coefficient allocated to the first
	using Spatial	priority. With regard to border the lagoon
	Multi	on the development of aquatic plants in
	Criteria	the end zone three weights recreation
	Evaluation	including ecotourism, nature based
	(SMCE)	tourism without physical development
		and physical development of nature-based
		tourism in the chaghakhur wetland
		identification and location.
Saman	The effect of	Participation in the Environmental
Gulali	different	Education considerable increases
Zadeh	methods of	knowledge and considerable changes in
(2013)	natural	their attitudes and behavior. The results
	ecosystems	show that the difference between the two
	tourism on	groups of the tips mentioned in this study
	the	influence the environmental education.
	parameters	
	of	
	environment	
	al education	
Narges	Develop a	The results show the capacity of
Vazin	model for	ecotourism wetlands was high in the
(2014)	strategic	studied area, the capacity of ecotourism



	planning of	based on the Likert scale in most
	wetland	parameters determined optimal level of
	ecotourism	numerical control (number 3) is evaluated
	towards	and alpha level of 0.05. Was significant.
	wetland	
	ecosystem	
	health and	
	sustainable	
	development	
	of rural	
	communities	
	, the range	
	wetlands	
	Miyankaleh	
Sajad	Zoning and	Results indicate that the Tourism Climate
Astani	Wetlands	Index in April in the northern part of the
(2013)	International	lagoon Yahoo Messenger has good
	Tourism	conditions in the central and southern part
	Climate	an excellent rating. The total wetland area
	Assessment	in March compared to the other months of
	Shadegan	the year shows that the situation is more
	using	favorable.
	geographic	
	information	
	system and	
	single model	
Hosein	The	The results showed, for the study area, 21
Negares	feasibility of	internal strengths. And external
h (2013)	developing	opportunities as regional advantages and
	tourism	weaknesses internal and external threats
	Poldokhtar	as bottlenecks 22 feasibility of developing
	wetlands	tourism in the region. Conclusion: the
	based on	threshold of the high vulnerability of
	SWOT	wetlands for tourism, which requires
	analysis	review and appropriate politics.
Mohsen	Anzali	City Bandar Anzali most points
Ranjbar	Lagoon role	demographic adjacent wetland is a
et al	in	wetland with an approximate length of 33
(2011)	sustainable	km and a width of 18 km from the north





tourism	to the city of Bandar Anzali and the
development	Caspian Sea, east to the village of Hasan
and	River, from West to villages shoots ration
sustainable	of the Ali Abad Kaporchal and from the
planning	south Handekhale villages and Nokhaleh
	ends. Proximity to the major cities of
	Rasht, Anzali, Someye sara roads, as well
	as a lot of it in terms of tourism has
	become one of the country's major hubs.
	Every year a large number of tourists
	nationwide during the holiday season,
	especially in spring and summer, travel to
	the area.

Source: Findings, 2017

Table 1.b International studies in the field of research

Writer(s)	Subject	Results
Hailun et	Lake Wetland	Wetland ecotourism sustainable
al.	Management	development must rely on the
	System Case Study	support of local community
	wetland ecotourism	residents and community
	compatibility with	involvement of local
	Jin Yan	communities as an important
		part of the wetland ecotourism
		management. It must be said that
		in addition to evaluating the
		ecological natural phenomenon,
		the conditions of local
		communities in all aspects,
		including capacity development
		of eco-tourism, financial
		strength, attitude and
		understanding of local
		communities can contribute a
		prerequisite for the successful
		implementation of ecotourism.
SONG et	The effects on	A unique wetland ecosystem of
al	tourism and	rich biodiversity, functioning and
	sustainable	values of environmental,



	1	,
	development of regional wetland Ning Guy	economic and social lot. Cultural specificity / cultural heritage and biodiversity of wetland ecosystems have added value.
		Wetlands having unique natural
		and cultural landscape are
		appropriate for ecotourism
Dong	Check the status of	development.  In summary, managing wetland
Bong	the development of	tourism can realize economic
	tourism and	development, tourism, and yet
	protection of	can support wetland ecological
	wetland resources	conservation.
	in Dongting Lake	
Lili et al.	A preliminary study	The kinds of wetland ecosystem
	on tourist behavior	services, tourism and science
	in a pond	education are very important
		functions, and wetland
		ecotourism, and tourism training
		and new exploitation of wetland
		resources are applicable.
Liu et	Case study analyzes	Lagoon wetland ecotourism is
al.	the effects of	based on natural resources. In
	ecotourism on	fact, ecotourism wetlands
	Sustainable	include wetland ecological
	Development	culture, which is ethical and
	Lagoon Jin Yan	responsible ecotourism
		characteristics of wetlands;
		wetland protection into account
		and sustainable development of
Wa		wetlands protection.
Wang	Study the	Because of its wetlands rich in
	development of	biodiversity and cultural
	tourism and	diversity, value and function of
	wetland ecosystems	environmental education tourism
		is responsible travel to natural environments that protect the
		environment, and the economy
		helps Aboriginal people.
		r poopie.





Especially in sensitive and
protected areas to reduce the
negative environmental effects
caused by the operation will be
balanced environment.

Source: Findings, 2017

#### **METHODOLOGY**

The purpose of this study in terms of data collection is descriptive and analytical. Data collection in the theoretical part of the documentary and in the field of survey based on interviews and questionnaires were used. The aim of this study was to evaluate the effects of wetland ecosystem conservation and environmental sustainability of tourism in rural areas. The study population consists of villages 3 khawmirabad rural district, Sarkol and zarivar which of the 93 villages of this area, a number of villages were selected. Sample households of the village and randomly classified and 12 villages were selected. In field studies, collecting required data, preparing questionnaire and getting interviews between the villages were the most important part. A questionnaire was designed including household questionnaire. The questionnaire consisted of closed questions. In designing questions, the Likert scale was used. The validity of the test Cronbach's alpha was 0.77 percent. For statistical analysis of data from one sample t test, chi-square test and ANOVA test in spss software were used.

Table 2. Sample villages and distributed questionnaires among them

ruote 2. Sample vinages and distributed questionnaires among them								
Rural district	The name	The number	Total	The number				
	of the	of	population	of				
	village	households		questionnaires				
Zarivar	Kani kabod	41	181	7				
	siyanav	196	845	33				
	Kani Sanan	171	660	28				
	Dara tefey	244	924	41				
	ney	656	2560	55				
khawmirabad	Savjey	280	1152	44				
	Anjiran	111	455	22				
	Yangijeh	90	362	17				
Sarkol	Balek	139	529	24				
	Darziyan	112	451	21				
	Sharani	113	472	23				
	marg	89	365	15				
Total	12	41	8956	330				

Source: Findings, 2017





#### RESEARCH AREA

Lagoon flows 3 km West Marivan in Kurdistan province and the tourist attractions of the province. Sweet pond water is boiling and is funded from a number of source floors. In winter the lake freezes completely. The wetlands in longitude '8 ° 46 latitude '32 ° 35 and the height of 1285 meters above sea level is located. During Zarivar Lake about 5 km and a width of about 1.6 km. The extent of wetlands because of changes in the volume of water in different seasons changing and the maximum depth of 5.5 meters. The lagoon's largest and most beautiful fresh water lake west of Iran and one of the most unique freshwater lake in the world and all circumstances considered a wetland of international development. Approximate size pond water is about 30 million cubic meters. Wetland about 22, 5 km and the average rainfall is 786 mm per year. Relative humidity equal to 4/58 percent and average annual evaporation of 1900 mm has been reported (Environmental Protection Agency, 1393). Villages of 200 meters to 3 kilometers lagoon flows have been chosen. The main activity is agriculture and horticulture villages and, in some cases, the work in border markets. Despite the economic situation and the Lake tourists in the villages around, the wetlands have been affected.

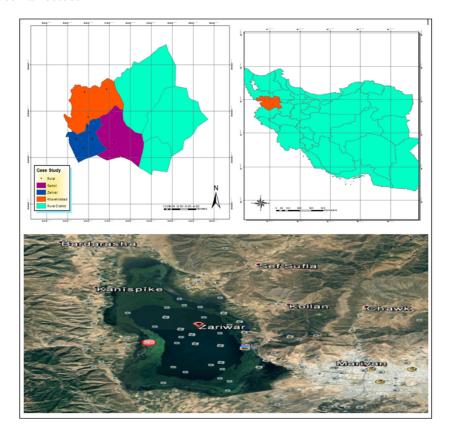


Figure 2. Location of the study area

## **DESCRIPTIVE FINDINGS**

Check the individual characteristics of the respondents indicate that all respondents were male, 15.1% of respondents aged 25-15 years in terms of age, 33.5% of respondents aged 35-25 years, 30.3% of





respondents age 45-35 years, 16.1% of respondents aged 55-45 years and 5.0% in those aged over 55 years have been. In terms of education, 1.8 percent illiterate, 20.6% of subjects at the elementary level, 28.9 percent of people in the middle, 27.1 percent of high school and 21.6 percent of those in upper secondary level. Nearly 80 percent of people have their home at his residence. Job status among respondents are 37.2% of agricultural jobs, 20.2% of public service jobs (shops, taxi driver between rural-urban), 5.5% of government employees, 14.2% of self-employed workers and 22.5% of other work.

Table 3. The individual characteristics of respondents in rural areas, border areas

Individual characteristics of respondents								
Index	Classification	Frequen	Percent					
		cy						
	15 - 25	1338	100					
	25-35	0	0					
Age	35-45	33	15.1					
	45-55	73	33.5					
	55 >	66	30.3					
	Illiterate	35	16.1					
	Primary	11	5.0					
Level of	Guidance	4	1.8					
education	High school	45	20.6					
	High school graduate or	63	28.9					
	higher							
	Farmer	59	27.1					
	Public services	47	21.6					
Main job	Government's employee	173	79.4					
	Working	20	9.2					
	Dehyaran	25	11.5					
	Other	81	37.2					
	Too much	44	20.2					
	A lot	12	5.5					
Job	So much for	31	14.2					
Satisfacti	Little	49	22.5					
on	Very little	1338	100					

Source: Findings, 2017

Table 5. Dimensions and indicators measured in this study





	Diversity of flora and fauna, water resources
E-1-i-1i-1	management, management of wastewater
Ecological-environmental	agriculture, organic farming, water pollution lake,
	nature conservation and biodiversity, the pollution
	of the environment, increase public participation
	in protecting ecosystems, use of building
	materials suitable for harvesting allowed water
	from the wetland and watershed wetlands, lack of
	wastewater management alternatives, the harm to
	the animals wetlands) wildlife (land use changes
	as a result of tourism activities, shortage of farm
	and garden organ in the villages of the region,
	consuming large amounts of fertilizer and
	pesticides Chemicals in food production.
Economic	Transport facilities, access to weekly markets,
	poor access to employment opportunities in the
	area, lack of eco-cottage industries in rural areas,
	rural women's employment, increase the
	purchasing power of the local community.
Sociocultural	Recognition of the environment, the awareness of
	people about the connection between the village
	and the region, people's belief in wetland
	conservation as cultural heritage, lack of
	opportunities for public participation in
	decision-making and programs for the protection
	of wetlands, Development Education
	environmental learning, sense of cooperation in
	tourism development and maintenance of wetland
	ecosystems.

Source: Findings, 2017.

Table 6. Evaluation of the effects of wetland ecosystem conservation and environmental sustainability of tourism in rural areas of the respondents

Dimension	Variables	Too	Much	Some	Little	Very	Average	Chi-squ	Sig
		much		what		little		are	
	Diversity of flora and fauna	18.70	14.00	12.50	24.00	30.80	2.32	36.555	.000
	water resource management	15.30	19.30	18.10	24.30	23.10	2.21	8.735	000
	Agricultural waste management	21.80	14.00	16.50	23.70	24.00	2.10	12.941	.000





	Organic farming	31.80	15.90	23.40	5.60	23.40	3.51	61.850	.000
	Reducing water pollution in the lake	15.30	6.50	26.50	20.60	31.20	2.56	59.421	000
Ecological	Conservation of Nature and Biodiversity	20.20	11.80	16.50	25.90	25.50	2.85	23.097	.000
	Reduce the pollution of the environment	12.10	4.00	18.70	27.70	37.40	2.73	109.078	.000
	Increase women's participation in the protection of ecosystems	20.60	29.90	17.80	19.60	12.10	3.27	26.523	000
	The use of appropriate building materials	10.30	19.90	24.90	28.70	16.20	2.32	33.408	.000
	Allowed to withdraw water from the pond	39.60	32.40	11.80	6.20	10.00	3.82	143.377	.000
	Alternative Wastewater Management System	16.20	16.80	19.60	22.40	24.90	2.60	8.798	000
	The damage to wetland animals	4.70	9.00	28.30	35.50	22.40	2.99	107.769	.000
Environmental	Land use change as a result of tourism activities	17.10	22.70	12.50	23.10	23.70	3.12	16.274	.000
Liiviroiiiicitai	Organic farms and gardens in rural area	20.20	7.80	26.20	20.20	25.50	3.70	34.997	008
	Fertilizer and chemical pesticides in agriculture	19.60	26.50	22.40	17.40	14.00	3.86	14.498	.006
	Transport facilities	24.00	34.00	20.90	16.20	5.00	3.44	72.442	.001
	Weekly market access	23.10	30.20	18.40	18.10	10.30	3.48	104.218	000
	Access to employment opportunities in the area	19.30	5.60	13.40	29.00	32.70	2.50	153.938	.000
	Eco cottage industries in villages	16.20	17.40	15.30	25.90	25.20	2.50	182.598	.000
Economic	Employment for rural women	17.3	23.5	20.0	29.4	9.8	3.82	27.098	.000
	Increase the purchasing power of the local community	12.2	12.2						
	Recognizing the environmental area	11.8	38.4	33.3	3.25	113.843	.000		
Social	Awareness of the linkage between the village and the region	20.90	25.20	22.10	18.40	13.40	3.86	12.660	000
	People believed to protect the wetlands as cultural heritage	14.30	14.03	24.60	26.80	19.90	2.83	21.134	.000
and	Public participation in decision-making	29.30	37.40	13.70	11.20	8.40	3.68	102.629	.000



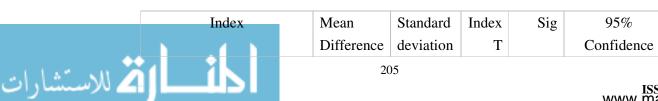
	and wetland conservation programs								
	Development of environmental education and learning	13.10	19.60	17.80	28.70	20.90	2.25	20.667	000
cultural	Sense of cooperation in tourism development and maintenance of wetland ecosystems	20.0	34.5	22.7	13.3	9.4	3.58	47.765	.000

Source: Findings, 2017

In this study in the context of assessing the impact of tourism in maintaining wetland ecosystem and environmental sustainability in rural areas, 27 indicators defined and each of these indicators in SPSS studied and analyzed, which results in Table 6 have been shown. In the table the consent of respondents to each indicator, average and chi-square are studied. In the field of ecological and environmental dimensions, 15 indicators (diversity of flora and fauna, water resources management, agricultural waste management, organic farming, water pollution lake, nature conservation and biodiversity, the pollution of the environment, increase women's participation in the protection of ecosystems use of construction materials good, picked allow water from the wetland and watershed wetlands, lack of wastewater management alternatives, the harm to the animals wetlands) wildlife (land use changes as a result of tourism activities) used according the optimal numerical test (3), the average on most parameters to measure the low post favorable than assessed value and alpha level of 0.00 were significant.

One of the main factors in more evaluations performed on the development of tourism in local communities has been emphasized, the economic effects of tourism. Tourism in recent years as a very important economic factor is of great concern; as well as all the places where the tourism industry will need to develop appropriate tourism professionals and executive management. The economic dimension in the study 6 index (transport facilities, access to weekly markets, poor access to employment opportunities in the area, lack of rural industries compatible with the environment in rural areas, employment of rural women, increase the purchasing power of the local community) have been used according to the mean square of each indicator; tourism had a positive effect on the economic situation of the rural areas of wetland ecosystems. Programs for wetland protection, development of environmental education and learning, sense of cooperation in tourism development and maintenance of wetland ecosystems have been used; according to the index that the social dimension of cultural tourism in rural areas of wetland ecosystems have a positive impact.

Table 7. The test results T wetland ecosystem conservation and sustainable environment impact of tourism in rural areas





					Interval of the Difference	
					Upper	Low
Ecological-	2.1169	1.209	0.007	46306	3000	1139
environmental						
Economic	3.8131	4.374	.000	.89774	0.0106	0.0444
Social and cultural	3.2764	1.479-	0.003	31268	0.0326	0.0046

Source: Findings, 2017

In one sample T-test number 3 as desirable numerical or theoretical middle test is intended. If the lower and upper limits are positive posts will be larger than the observed value. And when both are negative numerical average calculated from the theoretical middle or utility of the test and show less favorable conditions is not. The analysis shows that the level of tourism in economic and socio-cultural aspects has a positive impact on the wetland ecosystem conservation and sustainable environment in rural areas.

Table 8. The analysis of the impact of wetland ecosystem conservation and environmental sustainability of tourism in rural areas

Index		Sum of Squares	df	Mean Square	F	Sig.
	Between	27.814	22	23.907	24.367	.000
Ecological _	Groups					
environmental	Within	260.461	357	.730		
	Groups					
	Total	268.275	359			
	Between	15.517	2			.000
Economic	Groups				10.318	
	Within	244.865	357	7.759		
	Groups					
	Total	260.383	359	.686		
	Between	.826	2		653.	.000
Social and	Groups					
cultural	Within	277.507	357	.6.543		
	Groups					
	Total	278.333	359	.777		

Source: Findings, 2017

To explain whether the environmental factors of ecological, economic, social and cultural tourism in the wetland ecosystem conservation and environmental sustainability in rural areas have a significant



difference or not, the one-way analysis of variance was used. According to the results Table 8 and the significance level (0.000) can be said that to amount F for the impact of tourism on wetland ecosystem conservation and environmental sustainability in rural areas has been significant. In other words, this value indicates that at least there is a significant difference between the two; to check the claim of pair wise comparisons (Tukey) was used in the Table 8.

Table 8. ANOVA multiple comparisons test

			Mean	Std.	Sig	95	5%	
Exam	Index	Rural	Differen	Error		Confi	idence	
type			ce			Interval		
			(I-J)			Uppe	Lowe	
						r	r	
						Boun	Boun	
						d	d	
		Econo	.32389	.1006	.00	077	550	
	Ecologic	mic		6	0	0	8	
	al-		.00526	.1273	.00	.2941	305	
	environ			3	0		2	
	mental	Social	32389	.1006	.00	.5508	.0770	
		and		6	1			
		cultura	.33833	.1350	.00	.6262	009	
		1		5	1		5	
Tuke		Near	11944	.0976	.00	.3492	110	
y				0	0		3	
	Economi		.58611	.1234	.00	.8767	.2955	
	c			6	0			
		Middle	.11944	.0976	.00	.1103	349	
				0	1		2	
			.46667	.1309	.00	.7749	.1585	
				5	0			
		Near	10236	.1039	.00	.1390	350	
	Social			1	0		1	
	and		06389	.1314	.00	.2454	373	
	cultural			3	1		2	
		Middle	.10236	.1039	.00	.3501	139	
				1	1		0	
			.04267	.1394	.00	.3698	286	
				0	1		4	





Source: Findings, 2017

Meanwhile, the Kruskal-Wallis test results also show that the alpha level of 0.001 significant wetland ecosystem conservation and environmental impact of tourism in rural areas is sustainable. As the ratings show that an average rural flows to the highest allocated, that may be because it flows near the villages of the district wetland ecosystem in the region: by consequence, the impacts (positive and negative) of tourism on the ecosystem in the villages.

Table 8. Effect relationship between the villages' wetland ecosystem conservation and environmental sustainability of tourism in rural areas Kruskal-Wallis test

	Rural district	Count	Average ratings
	Khaw and	83	163.46
Impact of tourism	Mirabad		
in wetland	Zarivar	96	199.36
ecosystem	Srkl	151	154.17
conservation and	Total	330	
sustainable	Df	2	
environment	Sig	0.001	

Source: Findings, 2017

## **RESULTS**

Development of tourism in an area with tourist arrivals continue to change the landscape of human and natural, socio-cultural changes, economic and environmental ecology. Tourism needs to provide recreation areas for tourists and create jobs and income for residents of local communities without damaging the environment, local communities and natural ecosystems. The wetland ecosystems, due to the wide range of ecological attractions and unique natural and cultural landscape, are highly regarded. The results show that tourism in economic and socio-cultural aspects have a positive impact on the wetland ecosystem conservation and sustainable rural environment. But there are also some negative effects on the environment and the stable wetland ecosystems. The findings of the Kruskal-Wallis test show that tourism in villages near the wetland ecosystem Zarivar (Yangijeh, dara tefey, Siyanav, kani kabod, Kani Sanan and ney) is the most affected by the economic dimension of the rural areas. Also, there is a negative impact on the region in the field of the environment (pollution of the lake water, lack of protection of nature and biodiversity, environment pollution, harm to animals, etc.).

#### **SUGGESTIONS**

- 1. Brnamh planning and proper management to prevent water pollution and protect the environment and surrounding wetland ecosystem around the Lake.
- 2. Encourage people to protect nature and the ecosystem around the lagoon and also avoid harming





wildlife wetland ecosystems.

- 3. Provision of infrastructure and services needed by tourists and locals
- 4. Proper management of water resources and water are allowed harvesting of wetland for tourists and locals.
- 5. Alternative wastewater management systems for rural areas, especially rural areas around the wetland ecosystem.
- 6. Avoid the use of fertilizers and chemical pesticides in agriculture and horticulture.
- 7. Learning and teaching people to understand the environment and the necessity to protect wetlands as cultural heritage.

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